

METROWEST REGIONAL TRANSIT AUTHORITY CALL CENTER

15 Blandin Ave, Framingham, MA 01702

(508) 820-4650 • Fax: (508) 935-2940

TTY (508) 935-2242

Sudbury Council on Aging
Age Verification Form (60 and older/disabled)

Please Provide the Following Information:

First Name: _____

Last Name: _____

Date of Birth: _____

Street Address: _____

Apt. Number: _____

City/Town: _____

State/Zip Code: _____

Phone #: _____

Emergency Contact: _____

Phone # _____

Secondary Contact (*optional*): _____ Relationship: _____

Phone # () _____

Please check off any Mobility Aids:

- Manual Wheelchair
- Electric Wheelchair
- Powered Scooter
- Lift Required
- Cane
- Walker
- Other: _____

Can you independently, safely and effectively travel to and from your destination?

- Yes
 - No (please explain): Will travel with a PCA
-

Please check if you are a Veteran { }, or an immediate family member of a Veteran { }

*****If you are under the age of 60 and applying with a disability please attach a doctor's note indicating a need for transportation.***

Customer Signature: _____ *Date:* _____

VAN RIDER PROCEDURES

Hello Van Rider – Thank you for your interest in the Sudbury Connection van! The following are the procedures for becoming a van rider. Please call the Senior Center with any questions at (978) 443-3055.

MWRTA Central Reservations 508-820-4650.

Set up an account:

Riders need to fill out an application and set up an account with the MetroWest Regional Transit Authority (MWRTA). Van fees will be paid ahead with a check, money order, or call with a credit card number to put money into an account at the MWRTA. The account will be used to pay van ride fees (\$1 each way in town, \$2 each way out of town).

Applications are available from our Van Drivers. If you have a financial difficulty that makes it difficult to pay van fees, please talk to Ana Cristina Oliveira, Outreach Information Specialist.

Reservations:

Riders call the Central Reservation Line at the MetroWest Regional Transit Authority (MWRTA) to reserve a ride. The number is 508-820-4650.

Rides must be requested 48 hours in advance (business hours). Call on Monday by 10am for a Wednesday 10am ride. Call on Thursday for a Monday ride. When there is a holiday, rides should be requested an extra day earlier. For example, when there is a Monday holiday, a ride for Tuesday should be requested on Thursday.

If there is a question or concern, riders should call the Senior Center at (978) 443-3055.

Information:

Regular Van Drivers are Linda and Amy and substitute Drivers are Steve and Ed. The service is available on a first come, first served basis, but priority is for people going to work, going to medical appointments, and going grocery shopping. Unfortunately, there may be times when we ask you to change your schedule, or are unable to provide a ride.

Shopping days are Mondays and Wednesdays (these are trips to Sudbury Farms plaza, Shaw's plaza in Sudbury and Town Center in Wayland) as of March 14, 2016.

In general, transportation is available within Sudbury and slightly over the town line into Wayland, Marlborough and Framingham.

Special Shopping Trips: Twice each month on a Monday, one van makes a special trip to a shopping destination outside Sudbury.

Extended Hours of Service: